

REPUBLIC OF NAMIBIA

INDUSTRIAL PROPERTY BULLETIN



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PUBLICATION FOR THE REGISTRATION OF INDUSTRIAL PROPERTY RIGHTS IN NAMIBIA

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(Applications accepted in terms of Industrial Property Act No. 1 of 2012)

The Industrial Property Bulletin is established and published in terms of Section 9 and Regulation 10 (1) - (3) of the Industrial Property Act, 2012 (Act No. 1 of 2012). The Industrial Property Bulletin will publish inter alia the following Industrial Property Matters: Trade marks, including Certification and Collective Trade marks, Patents, Utility Models, Industrial Designs as well as any other matters or information required to be published under the Act, the Regulations or the Administrative Instructions. Any person who has grounds for objection to any Industrial Property matter published, may, within the prescribed time, lodge Notice of Opposition in the prescribed manner as stipulated in the Industrial Property Act, 2012 (Act No. 1 of 2012) and the regulations thereof. In terms of Regulation 10 (3), unless the Registrar otherwise directs, the bulletin must be published once every month.

V. KATJIUONGUA
REGISTRAR- IP RIGHT

Section A: Trademarks, Certification and Collective Trade marks

2016/125 in class 25: Meat, fish, poultry and game; meat extracts; preserved, dried and cooked fruits, vegetables and meat; salads including vegetable salads; soups, jellies, jams, eggs, milk, milk products and other dairy products; edible oils and fats; preserves, pickles; pre-prepared uncooked, semi-cooked and cooked foods, snacks of all kinds including those prepared from/made of meat, fish, poultry, game, fruits and vegetables and combinations and products thereof; hamburgers, pies and hotdogs having meat, fish, poultry or vegetable fillings being goods in class 29; in the name of **NANDO'S BRAND CORPORATION (PTY) LTD, a South African company, of 10A Victoria Riad, Lorentzville, Johannesburg, Republic of South Africa**. Address for Service: Bouwers Inc c/o Harmse Attorneys, 3 Liszt Street, Windhoek. Filed:

February 11, 2016

PERI-OMETER

Associated with: NA/T/2016/126

2016/127 in class 43: Restaurants, snack bars, cafeterias, road-houses, canteens, take-away or fast-food outlets; cafes and food kiosks; catering food and beverage serving, restaurants chains, central kitchen (food preparation) services being services in class 43; in the name of **NANDO'S BRAND CORPORATION (PTY) LTD, a South African**

company, of 10A Victoria Riad, Lorentzville, Johannesburg, Republic of South Africa. Address for Service: Bouwers Inc c/o Harmse Attorneys, 3 Liszt Street, Windhoek.

Filed: February 11, 2016

PERI-OMETER

Associated with: NA/T/2016/125

2016/128 in class 29: Meat, fish, poultry and game; meat extracts; preserved, dried and cooked fruits, vegetables and meat; salads including vegetable salads; soups, jellies, jams, eggs, milk, milk products and other dairy products; edible oils and fats; preserves, pickles; pre-prepared uncooked, semi-cooked and cooked foods, snacks of all kinds including those prepared from/made of meat, fish, poultry, game, fruits and vegetables and combinations and products thereof; hamburgers, pies and hotdogs having meat, fish, poultry or vegetable fillings being goods in class 29; in the name of **NANDO'S BRAND CORPORATION (PTY) LTD, a South African company, of 10A Victoria Riad, Lorentzville, Johannesburg, Republic of South Africa**. Address for Service: Bouwers Inc c/o Harmse Attorneys, 3 Liszt Street, Windhoek.

Filed: February 11, 2016



Associated with: NA/T/2016/129

The combination of the colours brown, red, yellow, light green and dark green, as depicted in the representation accompanying the application, is a distinctive element of the mark.

2016/129 in class 30: Coffee, tea, cocoa, sugar, rice, tapioca, sago, artificial coffee; flour and preparations made from cereals, bread, biscuits, cakes, pastry and confectionery, ices; honey, treacle; yeast, baking-powder; salt; mustard, pepper, vinegar, sauces of all kinds; salad dressings; spices; mayonnaise being goods in class 30; in the name of **NANDO'S BRAND CORPORATION (PTY) LTD, a South African company, of 10A Victoria Riad, Lorentzville, Johannesburg, Republic of South Africa.** Address for Service: Bouwers Inc c/o Harmse Attorneys, 3 Liszt Street, Windhoek.

Filed: February 11, 2016



Associated with: NA/T/2016/130

The combination of the colours brown, red, yellow, light green and dark green, as depicted in the representation accompanying the application, is a distinctive element of the mark.

2016/130 in class 43: Restaurants, snack bars, cafeterias, road-houses, canteens, take-away or fast-food outlets; cafes and food kiosks; catering, food and beverage serving, restaurants chains, central kitchen

(food preparation) services being services in class 43; in the name of **NANDO'S BRAND CORPORATION (PTY) LTD, a South African company, of 10A Victoria Riad, Lorentzville, Johannesburg, Republic of South Africa.** Address for Service: Bouwers Inc c/o Harmse Attorneys, 3 Liszt Street, Windhoek.

Filed: February 11, 2016



Associated with: NA/T/2016/128

The combination of the colours brown, red, yellow, light green and dark green, as depicted in the representation accompanying the application, is a distinctive element of the mark.

2017/4030 in class 5: Medicinal and Pharmaceutical Preparations; in the name of **MYLAN LABORATORIES LIMITED, an Indian company, of Plot No. 564/A/22, Road No. 92, Jubilee Hills, Hyderabad 500 034, India.** Address for Service: Bouwers Inc c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: September 13, 2017

MYVORCON

2012/1398 in class 3: Aesthetic and cosmetic preparations, namely for rejuvenation, rehydration and smoothening of the skin, and evening

out and filling out of wrinkles, scars, lips; face and body contouring; face and skin lotion; in the name of **NESTLE SKIN HEALTH S.A.**, of **Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland**. Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

Q-MED

Registration of this trademark shall give no right to the exclusive use of the letter "Q" separately and apart from the mark.

Associated with: NA/T/2012/1399

Applicant admits that registration of this mark shall not debar others from the bona fide use, in the ordinary course of trade, of the word "MEDICAL"

2012/1399 in class 5: Pharmaceutical preparations, pharmaceutical substance including injectable preparations in the form of gel a for smoothing out of wrinkles, filling out of scars, lips, face and body contouring; in the name of **NESTLE SKIN HEALTH S.A.**, of **Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland**. Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

Q-MED

Registration of this trademark shall give no right to the exclusive use of the

letter "Q" separately and apart from the mark.

Associated with: NA/T/2012/1400

Applicant admits that registration of this mark shall not debar others from the bona fide use, in the ordinary course of the word "MEDICAL"

2012/1400 in class 10: Medical devices, namely, injectable implants in the form of a gel, sold alone or in kits, consisting essentially of injection devices and/or syringes prefilled with injectable artificial implant material, for rejuvenation, rehydration and smoothing of the skin, evening and filling out wrinkles, folds, scars, lips as well as for face and body contouring and other aesthetic uses, as well as for urological, gynaecological, orthopaedic and gastrointestinal use; artificial surgical implants for injection for use in urological procedures; syringes sold empty and/or prefilled with injectable artificial implant material and injection devices for pharmaceuticals; in the name of **NESTLE SKIN HEALTH S.A.**, of **Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland**. Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

Q-MED

Registration of this trademark shall give no right to the exclusive use of the letter "Q" separately and apart from the mark.

Associated with: NA/T/2012/1398

Applicant admits that registration of this mark shall not debar others from the bona fide use, in the ordinary course of the word "MEDICAL"

2012/1401 in class 3: Cosmetic preparations; cosmetic skin care preparations; anti-wrinkle preparations; sun protection preparations; make up preparations; skin cleansing preparations; hair care preparations; cosmetic preparations consisting of a non-medicinal gel and cream, for filling out wrinkles, folds, scars/ lips, for face and body contouring and for rejuvenating the skin; in the name of **NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland.** Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

MACROLANE

Registration of this trademark shall give no right to the exclusive use of the word "MACRO" separately and apart from the mark.

Associated with: NA/T/2012/1402

2012/1402 in class 5: Medicinal preparations consisting of a dermatological preparation, sold alone or in a kit, including, but not limited to, pre-filled syringes, for use in filling out wrinkles, folds, scars, lips for face and body skin contouring and for rejuvenating the skin; in the name of

NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland. Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

MACROLANE

Registration of this trademark shall give no right to the exclusive use of the word "MACRO" separately and apart from the mark.

Associated with: NA/T/2012/1403

2012/1403 in class 10: Medical implants, namely gels, sold alone or in kits, including but not limited to prefilled syringes, for filling out wrinkles, folds, scars and lips, as well as for face and body contouring and for rejuvenation of the skin, all intended for injection; in the name of **NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland.** Address for Service: Bouwers Inc c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

MACROLANE

Registration of this trademark shall give no right to the exclusive use of the word "MACRO" separately and apart from the mark.

Associated with: NA/T/2012/1401

2012/1404 in class 3: Cosmetic preparations; cosmetic skin care preparations; anti-wrinkle preparations; sun protection preparations; make up preparations; skin cleansing preparations; hair care preparations; cosmetic preparations consisting of a non-medicinal gel and cream, for filling out wrinkles, folds, scars/ lips, for face and body contouring and for rejuvenating the skin; in the name of **NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland.** Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

RESTYLANE

Associated with: NA/T/2012/1403 and
Associated with: NA/T/2012/1405

2012/1405 in class 5: Medicinal preparations consisting of a dermatological preparation, sold alone or in a kit, including, but not limited to, pre-filled syringes, for use in filling out wrinkles, folds, scars, lips for face and body skin contouring and for rejuvenating the skin; in the name of **NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland.** Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

RESTYLANE

Associated with: NA/T/2012/1406

2012/1406 in class 10: Medical implants, namely gels, sold alone or in kits, including but not limited to prefilled syringes, for filling out wrinkles, folds, scars and lips as well as for face and body contouring and for rejuvenation of the skin, all intended for injection; in the name of **NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland.** Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

RESTYLANE

Associated with: NA/T/2012/1404

2012/1407 in class 3: Cosmetic preparations; cosmetic skin care preparations; anti-wrinkle preparations; sun protection preparations; make up preparations; skin cleansing preparations; hair care preparations; cosmetic preparations consisting of a non-medicinal gel and cream, for filling out wrinkles, folds, scars/ lips, for face and body contouring and for rejuvenating the skin; in the name of **NESTLE SKIN HEALTH S.A., of Avenue Gratta-Paille 2, 1018 Lausanne, Switzerland.** Address for Service: Bouwers Inc, c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: October 8, 2012

PERLANE

Associated with: NA/T/2012/1408 and
Associated with: NA/T/2012/1406

2020/60 in classes:

40: Treatment of materials

41: Entertainment in the name of
**PAULUS INDILENI HAILONGA, a
Namibian citizen of Erf 1955, Parana
Street, Wanaheda, Windhoek,
Namibia.** Address for Service: Paulus
Indileni Hailonga, P. O. Box 3078,
Oshakati.

Filed: February 5, 2020



Registration of this trade mark shall
give no right to the exclusive use of the
term "SINCE 2015" separately and
apart from the mark.

2014/566 in class 42: Scientific and
technological services and research
and design relating thereto; industrial
analysis and research services; design
and development of computer
hardware and software; personal and
social services rendered by others to
meet the needs of individuals; security
services for the protection of property
and individuals; including but not
limited to arbitration services,
intellectual property consultancy,
copyright management and licensing
of intellectual property; in the name of
**DRAMATIC, ARTISTIC AND
LITERARY RIGHTS ORGANISATION**

**(PROPRIETARY) LIMITED, a South
African company with limited
liability, of 20 De Korte Street,
Braamfontein, Gauteng,
Johannesburg, Republic of South
Africa.** Address for services: Spoor &
Fisher c/o H.D. Bossau & Co, 49 Feld
Street, Windhoek.

Filed: June 5, 2014

DARLO

2014/471 in class 5: Pharmaceutical
and medicinal preparations for human
and veterinary use; in the name of
**RANBAXY LABORATORIES
LIMITED, an Indian company, of Plot
No.90, Sector-32, Gurgaon, HAR
122001, India.** Address for Service:
Spoor & Fisher c/o H.D. Bossau & Co,
49 Feld Street, Windhoek.

Filed: May 16, 2014

Forzezst

2014/468 in class 5: Pharmaceutical
and medicinal preparations for human
and veterinary use; in the name of
**RANBAXY LABORATORIES
LIMITED, of Plot No.90, Sector-32,
Gurgaon HAR 122001, India.**
Address for Service: Spoor & Fisher
c/o H D Bossau, 49 Feld Street,
Windhoek.

Filed: May 16, 2014

Roliten

2010/1595 in class 33: Wines, spirits and liqueurs; in the name of **WAL-MART STORES, INC, a corporation organised and existing under the laws of Delaware, of 702 S.W. 8th Street, Bentonville, Arkansas, 72716, United States of America.** Address for Service: Spoor & Fisher c/o H. D. Bossau & Co, 49 Feld Street, Windhoek.

Filed: October 13, 2010



Associated with: NA/T/2010/1596

2010/1488 in class 1: Chemicals products used in industry, science, photography, agriculture, horticulture, forestry, artificial and synthetic resins; plastics in the form of powders, liquids or pastes, for industrial use; manures (natural and artificial); fire extinguishing compositions; tempering substances and chemical preparations for soldering; chemical substances for preserving foodstuffs; tanning substances; adhesives used in industry; in the name of **WAL-MART STORES, INC, A Delaware Corporation, of 702 S.W. 8th Street, Bentonville, Arkansas, 72716 , United States of America.** Address for Service: Spoor & Fisher c/o Bossau & Co, 49 Feld Street, Windhoek.

Filed: October 13, 2010

EQUATE

Associated with: NA/T/2010/1489

2019/686 in classes:

Class 25: Clothing, footwear, headgear,

Class 39: Transport; packaging and storage of goods; travel arrangement,

Class 41: Education; providing of training; entertainment; sporting and cultural activities

Class 43: Services for providing food and drink; temporary accommodation; in the name of **SUN KARROS LIFESTYLE SAFARIS (PTY) LTD (2008/0135), a Namibian company of Corner of Feld & Thorer Street, Windhoek, Namibia.** Address for Service: Fisher, Quarmby & Pfeifer Attorneys, Corner of Robert Mugabe Avenue & Thorer Street, Windhoek.

Filed: October 3, 2019

SESRIEM OSHANA CAMPSITES

Registration of this trademark shall give no right to the exclusive use of the word "CAMPSITE" and the geographical name "OSHANA", separately and apart from the mark.

Associated with: NA/T/2019/685

2019/857 in classes:

Class 35: Advertising; business management; business administration; office functions; development of health management concepts; development of medical care concepts; consultancy; business organisation consultancy and advisory services; consumer advice offered to patients, doctors and other interest groups; consumer analysis; cost analysis; business appraisals;

business research; business information; compilation of information and statistics; sales and product promotion; offering for sale and the sale of goods in the wholesale and retail trade, the aforesaid services being concerned with or relating to pharmaceutical, healthcare, medical- and medical equipment, hygiene, baby- and childcare, beauty and related products; selection, merchandising and distribution services included in this class; public relations; marketing and publicity services; publications, including online; including services ancillary to all the above in class 35;

Class 36: Insurance; financial affairs; monetary affairs; real estate affairs; medical insurance; health insurance; health insurance underwriting; insurance underwriting; financial and insurance consultancy; financial and insurance information; financial and insurance advice; financial analysis and evaluation; financial management; brokerage; capital investments; fund investments; financial sponsorship; charitable and other fund raising; including services ancillary to all the above in class 36;

Class 44: Medical services; health care; primary health care; doctors' rooms; general and specialised medical practitioner services; surgery; hospital services; dentistry and oral hygienist services; medical clinic and nursing services; midwife services; ante- and postnatal care; pharmacist services and advice; dispensary; general medical assistance, care and advice; medical rehabilitation; therapy services; paramedical services; supplementary medical services including but not limited to physical

therapy, physiotherapy, chiropractics, biokinetics, massage, occupational therapy, psychologist services, logopaedics, audiology, opticians' services, homeopathy, nutritionist and dietician services; hygienic and beauty care; including services ancillary to all the above in class 44 in the name of **BURGER, STEPHANUS CHRISTIAAN AND GENIS, WILLEM GERHARD, Namibian citizens of 4758 Swartz Avenue, Khomasdal, Windhoek, Namibia.** Address for Service: Cowley Incorporated, 7 Conrad Rust Street, Windhoek.

Filed: December 12, 2019



Registration of this trademark shall give no right to the exclusive use of the words "MEDICAL", "CENTRE", "QUALITY", "HEALTHCARE" and geographical name "KHOMAS" separately and apart from the mark.

2018/132 in class 1: Compounds for waterproofing, fortifying, protecting, cleaning and repairing concrete; in the name of **XYPEX CHEMICAL CORPORATION, a Corporation incorporated under the laws of British Columbia, of Canada of 13731 Mayfield Place, Richmond, British Columbia, V6VG9, Canada.** Address for Service: Bouwers Inc. c/o Harmse Attorneys, 1st Floor, Sokolic Building, John Meinert Street, Windhoek.

Filed: February 6, 2018



2019/852 in Class(es) 34: Tobacco; cigarettes; rolling tobacco; tobacco substitutes; electronic cigarettes; liquid solutions for use in electronic cigarettes; flavorings, other than essential oils, for tobacco; flavorings, other than essential oils, for tobacco substitutes; flavorings, other than essential oils, for use in electronic cigarettes; cigarette filters; herbs for smoking; cigarettes containing tobacco substitutes not for medical use; smokers' articles; cigarette rolling papers; pipes; shisha pipes; tobacco pouches; cigarette lighters; matches in the name of **SMOKEY TREATS (PTY) LTD, of 3 Prospect Road, Newlands, Cape Town, 7700, Republic of South Africa**. Address for Service: Roland Intellectual Property Consultants, 3 Maritz Street, Windhoek, P. O. Box 91198, Windhoek.

Filed: December 5, 2019

WOODLAND CRAFT CIGARETTES

The applicant undertakes that, in use, the descriptive word "CIGARETTES" may be varied by the substitution of other descriptive wording if necessary.

2019/756 in classes

Class 35: Advertising / publicity, advertising agency services / publicity agency services, advertising by mail order, rental of advertising time on communication media, bill-posting /

outdoor advertising, business management consultancy, business information, business management of performing artists, providing business information via a web site, commercial information agency services, commercial information and advice for consumers [consumer advice shop], provision of commercial and business contact information, commercial intermediation services, compilation of statistics, demonstration of goods, design of advertising materials, direct mail advertising, document reproduction, organization of exhibitions for commercial or advertising purposes, television advertising

Class 39: Booking of seats for travel, bus transport, car rental, car transport, chauffeur services, arranging of cruises, delivery of goods, escorting of travellers, ferry-boat transport, rental of motor racing cards, motor coach rental, passenger transport, pleasure boat transport, portage railway Transport, rescue operations [transport], river transport, transport of travellers, storage of goods, taxi transport, transport reservations, transportation information, transportation logistics, vehicle rental, arranging of travel tours; in the name of **SAUVAGE AFRICAN TOURS AND SAFARI CC, a Namibian close corporation, of Maerua Mall 3rd Floor, Windhoek, Namibia**. Address for Service: Sauvage African Tours and Safari CC, P. O. Box 22223, Windhoek.

Filed: October 28, 2019



Registration of this trademark shall give no right to the exclusive use of the words "AFRICAN" and "JOURNEY" separately and apart for the mark.

Sauvage is a French term meaning "Wild".

2019/378 in class 36: Insurance product whereby the applicant provides mechanical insurance cover for the repairs or replacement of certain parts of the insured's motor vehicle; in the name of **HOLLARD INSURANCE COMPANY OF NAMIBIA LIMITED**, a Namibian registered company, of Jan Jonker Heights Commercial Suite, c/o Jan Jonker & Thoror Street, Windhoek, Namibia. Address for Service: Francois Erasmus and Partners, 5 Conradie Street, PSG Building, Windhoek.

Filed: June 19, 2019

MotorXtender

The applicant admits that registration of this trade mark shall not debar other from the bona fide descriptive use in the ordinary course of trade of the word "EXTENDER".

2019/433 in class 41: Education, providing, entertainment, sporting and cultural activities; in the name of **JULIUS BESIOLE DAVID**, a Namibian citizen, of Erf No. 40, Schonlein Street, Windhoek West, Windhoek, Namibia. Address for Service: Julius Besiole David, P. O. Box 91072, Klein Windhoek, Windhoek.

Filed: July 10, 2019



Registration of this trade mark shall give no right to the exclusive use of a words "BUSINESS SCHOOL", "CORPORATE", "EXCELLENCE" and geographical name "WINDHOEK" separately and each apart from the mark.

2019/43 in class 30: Mahangu flour; in the name of **MATHEUS SHEEHAMA MBINDA**, a Namibian citizen, of Erf 604 Kwanza Street, Wanahenda, Windhoek, Namibia. Address for Service: Matheus Sheehama Mbinda, P.O. Box 40969, Ausppannplatz, Windhoek.

Filed: February 4, 2019



Registration of this trade mark shall give no right to the exclusive use of the words "FINEST", "SUPER", "ENERGY", "MEAL" and "TRUSTED" separately and apart from the mark.

2019/842 in class 35: Business management, business administration and office functions; in the name of **MATHEUS SHEEHAMA MBINDA**, a Namibian company, of Erf 604 Kwanza Street, Wanahenda, Windhoek, Namibia. Address for Service: Matheus Sheehama Mbinda, P. O. Box 40969, Ausppannplatz, Windhoek.

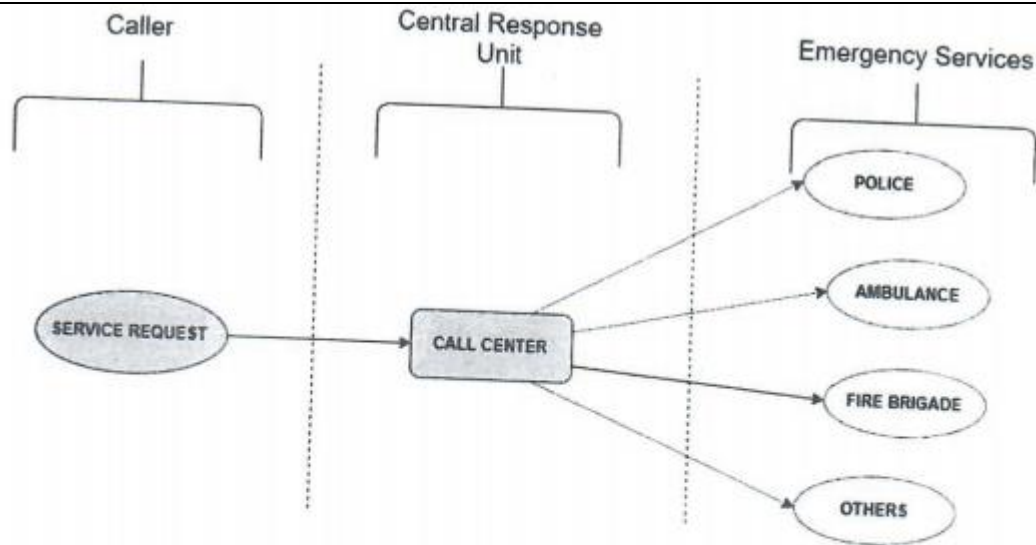
Filed: December 2, 2019



MSM stands for Matheus Sheehama Mbinda

Section C: Utility Model

MARKS, PATENTS AND DESIGNS OFFICE			
		Publication Number
		Publication Date:	02/06/2020
UTILITY MODEL			
Application Number	NA/U/2020/0001	Owner(s)	Hessen Petrus, 154 Okarundu Street Wanahenda, Windhoek, NAMIBIA
Filing Date	18/02/2020	Inventors	Hessen Petrus, 154 Okarundu Street Wanahenda, Windhoek, NAMIBIA
		Agent	N/A
Title:	CENTRALIZED EMERGENCY NETWORK FOR NAMIBIA		
Abstract	<p>The invention relates to a centralized emergency response service stems from the ever growing need for quicker, more accurate and reliable responses from emergency service providers to those who need it most. The core of the system is the introduction of geospatial information. The ability To make better and immediate estimations of where an emergency request is made from by triangulating the call using radio towers (which already have an exact known location) and dispatching the service closest to the request because of their known location as well. This new process of streamlining all the technologies for the faster and more reliable responses, which is new in Namibia.</p>		



The Caller: person requesting for an emergency service/assistance.

The Central Response Unit: the call centre where all the calls are received, processed and dispatch the required service.

The Emergency service: gets the instructions to go to the caller.